

# Marissa Eliana Delgado

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San Marcos, TX, 78666 ▪ [mdelgado595@gmail.com](mailto:mdelgado595@gmail.com)

## SKILLS & ABILITIES:

- Well-developed communication and interpersonal skills.
- Strong organizational and time management abilities with attention to detail.
- Computer Skills: MS Office (Word, Publisher, Power Point).
- Experienced organizing different tasks, supervising staff in a small business operation.
- Pro-active leader, paying attention to detail

## EDUCATION: **Bachelor of Science in Applied Sociology**

*Graduating December 2017*

Texas State University - San Marcos, TX

Minor in Diversity Studies

## HONORS & AWARDS

Dean's List	Spring 2016
Promoted from Student Worker to Student Manager position	January 2016
Awarded Student Employee of the Month for the LBJ Student Center	April 2016

## WORK EXPERIENCE:

**Student Manager** Oct 2013 - Present  
**Texas State University – LBJ Student Center Building Operations, San Marcos, TX**

- Assist custodians with tasks to maintain cleanliness of the LBJ Student Center.
- Provided customer service to patrons when needed.
- Supervise & train other student employees on various tasks and safety precautions.

**Customer Service Representative** May 2014 – Aug 2014  
**Alorica Inc., El Paso, TX**

- Provided customer support to AT&T customers and store representatives.
- Ensured information received was correct and error free. Resolved issues and deescalated concerns.

### **Intern –Prevention Education Team**

**Hays-Caldwell Women's Center – San Marcos, TX** August 2017 - Present

- Provide family violence & dating violence education/prevention presentations and workshops in schools, youth-centered settings, and other targeted audiences within the Hays-Caldwell counties.
- Provide sexual assault education/prevention presentations and workshops in schools, youth-centered settings and other targeted audiences within the Hays-Caldwell counties.
- Provide community presentations regarding Prevention education and related issues.

## CERTIFICATION:

- **Advocate Training** - Hays-Caldwell Women's Center, October 2017; 40 hours of training certified by the Office of the Attorney General. Advocates can assist with the 24-hour HELPLine, provide support and information to sexual assault and domestic violence victims at the hospital, and assist clients and their families at the Center.

## COLLEGIATE ACTIVITIES:

- Latinas Unidas – Bobcat Build, Member, Spring 2014 Semester
- Transcend of Texas State, Ally member, Fall 2016 – Spring 2017 Semester
- Dean of Students- Leadership Institute, Spring 2016, Spring 2017 Semester